

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Up to the quarter ending December 31, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																					Total
1	Claims O/S at the beginning of the year	356	646	-	646	22,214	21,554	43,768	2,585	4,584	670	7,839	48	30	54	-	1,11,793	-	528	1,65,062	
2	Claims reported during the period	700	12,245	2	12,247	2,27,561	8,975	2,36,536	85,606	2,449	1,158	89,213	93	21	251	-	10,15,363	-	2,317	13,56,741	
	(a) Booked During the period	655	12,237	2	12,239	2,26,790	8,583	2,35,373	84,365	1,960	1,158	87,483	88	21	250	-	10,15,335	-	2,263	13,53,707	
	(b) Reopened during the period	45	8	-	8	771	392	1,163	1,241	489	-	1,730	5	-	1	-	28	-	54	3,034	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	410	9,048	2	9,050	2,10,548	6,134	2,16,682	73,228	1,568	13	74,809	36	5	29	-	10,68,260	-	1,744	13,71,025	
	(a) paid during the period	410	9,048	2	9,050	2,10,548	6,134	2,16,682	73,228	1,568	13	74,809	36	5	29	-	10,68,260	-	1,744	13,71,025	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	210	195	-	195	11,464	279	11,743	5,499	791	1,072	7,362	11	8	12	-	-	-	212	19,753	
	Other Adjustment (Closed Claims)	103	812	-	812	3,879	1,744	5,623	-	1,011	-	1,011	20	2	19	-	58,120	-	195	65,905	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	333	2,836	-	2,836	23,884	22,372	46,256	9,464	3,663	743	13,870	74	36	245	-	776	-	694	65,120	
	Less than 3months	73	2,240	-	2,240	19,480	2,822	22,302	6,490	476	215	7,181	21	7	190	-	44	-	275	32,333	
	3 months to 6 months	44	441	-	441	2,364	2,571	4,935	2,114	406	254	2,774	25	5	22	-	190	-	78	8,514	
	6months to 1 year	44	104	-	104	889	4,813	5,702	243	420	270	933	10	5	15	-	185	-	67	7,065	
	1year and above	172	51	-	51	1,151	12,166	13,317	617	2,361	4	2,982	18	19	18	-	357	-	274	17,208	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Up to the quarter ending December 31, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
																				(₹ in Lakhs)
1	Claims O/S at the beginning of the year	27,122	875	-	875	10,162	1,24,786	1,34,948	2,858	23,118	80	26,056	149	1,025	1,105	-	6,544	-	2,209	2,00,032
2	Claims reported during the period	7,062	2,115	416	2,532	59,746	46,609	73,183	67,494	13,630	176	46,665	81	(79)	201	-	78,879	-	3,155	2,83,483
	(a) Booked During the period	3,122	1,969	416	2,386	58,863	46,289	69,980	66,109	13,953	176	43,603	34	(79)	199	-	78,846	-	2,918	2,72,814
	(b) Reopened during the period	3,940	146	-	146	883	2,320	3,203	1,384	1,677	-	3,062	46	-	2	-	33	-	238	10,669
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	3,973	1,300	416	1,716	60,049	25,639	85,688	40,971	9,653	3	50,627	57	596	269	-	68,461	-	2,187	2,13,574
	(a) paid during the period	3,973	1,300	416	1,716	60,049	25,639	85,688	40,971	9,653	3	50,627	57	596	269	-	68,461	-	2,187	2,13,574
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	1,046	110	-	110	2,632	1,241	3,873	14,863	5,749	106	20,718	22	2	78	-	-	-	499	26,347
	Other Adjustment (Closed Claims)	5,666	127	-	127	934	5,127	6,061	-	5,416	-	5,416	20	0	103	-	16,794	-	532	34,718
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	23,497	1,454	-	1,454	6,293	1,41,389	1,47,682	14,518	17,930	147	32,595	131	348	856	-	168	-	2,146	2,08,877
	Less than 3months	908	474	-	474	2,900	16,928	19,828	13,279	2,340	72	15,691	4	1	174	-	21	-	227	37,327
	3 months to 6 months	4,800	339	-	339	1,014	16,349	17,363	551	2,501	34	3,085	31	171	18	-	70	-	504	26,383
	6months to 1 year	1,704	243	-	243	755	38,373	39,129	227	4,327	41	4,595	25	30	169	-	17	-	278	46,190
	1year and above	16,084	398	-	398	1,624	69,738	71,362	461	8,762	1	9,224	71	146	495	-	60	-	1,137	98,977

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves